

**12938 Kingsbridge Lane  
Houston, TX 77077**

January 25, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

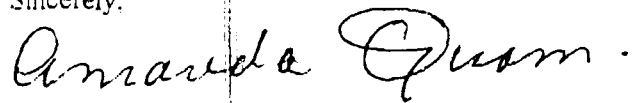
Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to Microsoft and the antitrust dispute. I support Microsoft in this dispute, and I believe this litigation is costly and a burden on taxpayers and consumers. I support the settlement that was reached in November as an adequate means to end this dispute.

Microsoft has agreed to carry out all provisions of this agreement and will be monitored for compliance. Under this agreement, Microsoft must license its Windows operating system products to the 20 largest computer makers on identical terms and conditions, including price. Microsoft has also agreed to disclose various interfaces that are internal to Windows' operating system products, which is a first in an antitrust settlement. Microsoft did not get off easy in this settlement.

This settlement not only keeps Microsoft together as a company but will also foster competition. Continuing this litigation will only have adverse effects on consumers and the economy. Please support this settlement so our precious resources can be devoted to more pressing issues. Thank you for your support.

Sincerely,

A handwritten signature in cursive script that reads "Amanda Quam".

Amanda Quam